



Boyne Mountain Pet Policy

To assure the comfort and safety of the pet, our team members, and other guests, we ask that pet owners adhere to the following:

1. Pet friendly accommodations may be reserved only by calling 855.474.5859; online reservation of such lodging is not available.
2. No more than one pet is allowed in any resort guest room at any time without written approval of resort management. An additional Pet Fee (as described below) is charged for each pet not approved prior to hotel check-in. Boyne Mountain reserves the right to refuse housing of any pet at its own discretion.
3. All pets must be kept on a leash or in a kennel crate when outside of the room.
4. A pet exercise area is offered for the convenience of all pet owners and pet owners are responsible for picking up all solid deposits left by their pet.
5. Cat owners must provide their own litter box and litter.
6. No pets are allowed in resort guest laundry rooms, any food or beverage outlet, Avalanche Bay Indoor Waterpark, resort arcades, fitness areas, Solace Spa, any hotel lobbies, elevators, and resort guest common areas such as bonfire pits, hay/sleigh rides, beaches, and indoor/outdoor movies. Service animals for resort guests with disabilities are exempt from this provision with proper documentation.
7. Complaints received about noisy or aggressive pets are addressed immediately and require immediate correction. If complaints reoccur or if the pet has acted aggressively, the owner is required to remove the pet from resort property as soon as possible.
8. Pet friendly rooms do not receive housekeeping service without an appointment. Guests may contact the Resort Operator by dialing "0" to arrange for refresh service. Boyne Mountain reserves the right to refuse housekeeping service and maintenance requests for those resort guest rooms with an unattended pet not confined to a kennel crate.
9. Boyne Mountain is not responsible for unattended pets that may exit the resort guest's room during scheduled housekeeping or maintenance appointments.
10. A non-refundable Pet Fee of \$50 per night, up to a maximum of \$150, is charged to the resort guest folio upon hotel check-in. Early check-outs do not receive a refund for nights not used. Service animals for resort guests with disabilities are exempt from this provision with proper documentation.
11. Additional charges to the owner will result for failing to pick up after their pet in areas of the resort including the resort guest's room and pet exercise areas. An additional charge of \$25 per night is charged for any pet not registered to the resort guest's room.
12. Resort guests are held responsible for any liability arising from their pet making contact with or damage caused to any person, their room, and any other area of the resort. Payment for the Pet Fee does not relieve the guest from this responsibility.

Pet name _____ Emergency contact number _____

I have read, understand, and agree to comply with the above policy.

Guest name

Guest Signature

____/____/____
Date